



Broome
Regional Aboriginal
Medical Service

WHERE ELSE CAN YOU GO?

If at all possible, please talk to us first.

You are entitled to contact the Health and Disability Services Complaints Office (HaDSCO) if you are not happy with the outcome of your feedback.

HaDSCO is an independent services who provide a fair and accessible process for dealing with complaints.

HEALTH AND DISABILITY SERVICES COMPLAINTS OFFICE

Phone

1800 813 583

Email

mail@hadsco.wa.gov.au

HOW TO CONTACT US

08 9192 1338

2 Dora Street
Broome WA 6735

BRAMS welcomes your comments and feedback.

We love to hear when we have done a good job, but also need to know if there are areas where we could improve.

We take your privacy very seriously and all feedback is treated with the utmost confidentiality.

Who can provide feedback?

Everyone has the right to provide feedback and make comments about the service they received and their experience.

Your comments will..

Let staff know about your good experience and ensure their efforts are acknowledged.

Assist BRAMS identify areas needing improvement.



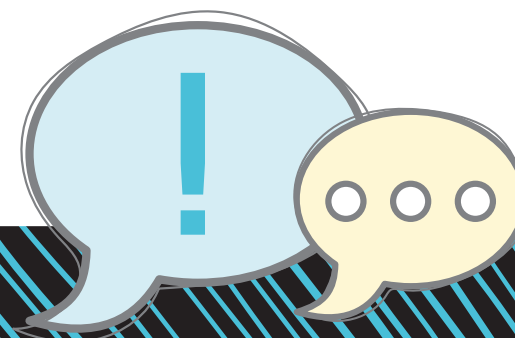
COMPLIMENTS & COMPLAINTS



Broome
Regional Aboriginal
Medical Service

COMPLIMENTS & COMPLAINTS

We look forward to hearing your
comments about our services.



If you would like help to fill
in this form please ask a staff
member.

Which service/area does your
feedback relate to?

Please specify

What would you like to tell us?

What would you like to happen?

Please tick the appropriate box

- ☐ Client
- ☐ Family or Carer
- ☐ Community Member
- ☐ Other

Please specify

Date

HOW CAN YOU PROVIDE FEEDBACK?



Speak directly to staff



Hand this form to one of our staff



Deliver it to:

2 Dora Street
Broome WA 6725



Call on 08 9192 1338

Would you like a response
to your feedback?

☐ Yes

☐ No

If YES, please provide preferred contact details.

You may choose to remain anonymous.

Name

Address

Phone

Email.....

